



OYS

Office of Youth Services

Everything You Need to Know About OYS

City of Manchester, NH Office of Youth Services | 848 Elm Street, Suite 302 | Manchester, NH 03101
Phone: 603-624-6470 | Office Hours: Monday – Friday, 8am to 5pm
Website: ManchesterNH.gov/youth | Online: [Facebook.com/OYSManchester](https://www.facebook.com/OYSManchester)

Services Offered

Crisis Intervention and Referral,
Middle School - Outreach: school and community based interventions,
High School - Wrap for Youth Resilience (WYR): school based supports and intervention,
Summer and vacation athletic and enrichment programs.
All programs are free.

Our Work

- Provide short-term crisis services to youth.
- Keep kids out of the juvenile justice system for as long as necessary.
 - Ensure safety and positive growth for all family and youth.
- Provide wrap-around services to connect youth and family to comprehensive recourses.
- Create opportunities for youth to connect to resources and engage in positive activities.

Our Process

- 1.) Identify and Refer - Youth in need of supports can be referred by parents, teachers, law enforcement, court, DCYF, or through self-referral.
- 2.) Intake and Planning - Youth and their parent/guardian meet with an OYS staff member and discuss what is going on and discuss further resources.
- 3.) Ongoing Support - OYS staff continue to check in and support youth and parents as long as needed throughout the entire year, not just the school year.

Our Clients

All clients must be youth residents of Manchester, NH or currently attending a Manchester, NH middle or high school.

Not Just the 'Bad Kids'

In addition to youth who may be involved with the court or diversion system, OYS works with youth experiencing: Academic concern/poor grades, Anger and aggression, Bullying and fighting, Change in behavior/communication, Change in family structure/custody, Cutting/self mutilation, Death or loss, Divorce or marriage of a parent, Home stress, Homelessness, Isolation, Moving residence/changing schools, Sibling tension, Substance use, Trauma, Truancy/school refusal, Victim of crime or violence, Witness to crime or violence, and more.

Our Collaborators

Afterschool programs, Coaches, DCYF (Division for Children, Youth, and Families), Group homes, Guidance Counselors, Law Enforcement, Local community, Parents/guardians, Probation (JPPO), SAP staff (school assistance program), School staff, Siblings, Social Workers, Student Resource Officers (SRO), Teachers, Truancy Officers, Youth Programs, and more.

Making a Referral

Anyone can make a referral to OYS.
Call us to find out more and connect youth to services.
Phone: 603-624-6470 | Office Hours: Monday – Friday, 8:00 am to 5:00 pm